

## IRSRobotics.com

In this privacy statement you will read all about the way your personal data will be collected and how it is handled by us.

### Introduction

This statement explains where your data is stored and for what purposes your data will be stored. You can also find your rights with regard to your data and how you can make use of those rights. The privacy statement will sometimes be changed by, for example, legislative changes. That is why we adjust this statement periodically and you should read it periodically.

### 01.IRS Robotics

You are currently reading the privacy statement of IRS Robotics. IRS Robotics is a trade name of IRS (Industrial Realization Services) BV, a company in the field of robotics (robot buying, robot selling and robot service). There are situations where your data is collected by IRS Robotics. If you are uncomfortable about the use of your data by IRS Robotics, please contact us at [info@irsrobotics.com](mailto:info@irsrobotics.com).

### 02.Goal of use of data

Personal data is collected for a number of purposes by IRS Robotics. These are explained below.

#### 01. Sending newsletters

IRS Robotics sends out newsletters via e-mail. These newsletters are commercial on the one hand and on the other hand focused on knowledge sharing. Your name and e-mail address are collected through the appropriate form on the website of IRS Robotics. You can also be asked for it or textually sign up.

#### 02.Contact us

Your data will be collected when you contact IRS Robotics through the website. However, this form only asks for the required data to be able to offer you a proposal or service (name, e-mail address, phone number, subject/topic, message).

#### 03.Analytics

We use Google Analytics and Statcounter to see how many visitors there have been on our website and how the visitors ended up on our website. The data collected by Analytics and Statcounter on the website are anonymous, so not linked to your name, company or e-mail address. The data is stored for 2 years within Google Analytics and for a maximum of 1 year at Statcounter.

### 03.Receivers

The data received and processed by IRS Robotics are managed by:

#### 01. Mailchimp

The newsletters are sent with Mailchimp. At the moment you sign up for the newsletter, your name and e-mail address is automatically saved in the appropriate list within Mailchimp.

#### 02. Email system and email storage

The e-mail from IRS Robotics is hosted at Hosting2Go in Breda and stored on our internal e-mail system Outlook.com. If you contact us via the forms or via e-mail, these e-mails will be stored on the servers of Hosting2Go and also at Outlook.com.

#### 03.Hosting

The website is hosted at Hosting2Go in The Netherlands. Information that you leave on the website of IRS Robotics are stored on the servers of Hosting2Go and a copy on our email system as described above.

## 04. Cookies

Our website uses cookies. Cookies are small files that can store information on your computer, phone or tablet. With functional cookies we ensure that the website works well and functionally. With tracking cookies the surfing behavior can also be measured and recorded. When you visit our website we only load functional cookies and no personal data is stored. That's why we do not have a cookie banner.

## 05. Storage period

Your data will be saved at IRS Robotics for a longer period of time, but never longer than is necessary for carrying out activities, unless we have to keep your data longer because of a statutory regulation.

### 01. Sending newsletters

Your name and e-mail address will be stored in Mailchimp. The storage of your data is for an indefinite period of time. You can unsubscribe whenever you want via the link at the bottom of the newsletters or by sending an email to [info@irsrobotics.com](mailto:info@irsrobotics.com).

### 02. Contact us

At the moment you contact IRS Robotics via email, the data you send, such as your name, e-mail address, phone number, subject/topic and message will be stored on the mail server and Outlook.com. This storage is for an unlimited period because our email system is also the order history and appointment history.

### 03. Analytics

The data that Analytics collects on the website is anonymous, so it is not linked to your name, company or e-mail address. This data is stored indefinitely within Google Analytics.

## 06. Security

No physical copies of your personal data will be made. Your data is only managed in the aforementioned systems and software. The personal data that is managed by IRS Robotics or by the aforementioned third parties can only be accessed via the above software and protected by a password. In addition, your visit to our website is secured by an SSL certificate. This means that your connection to the IRS Robotics website is private. You recognize this security by the green lock for the url. .

## 07. Your rights

### 01. Right of access

You have the right to request your data at IRS Robotics at all times recorded and saved. You do this by sending an e-mail or by telephone to IRS Robotics. You will then receive an overview of your data.

### 02. Right to rectification

Is your data not correct? Or has your data been changed? You have the right to let it rectify by IRS Robotics. You can adjust your data about the newsletter via the appropriate url at the bottom of each email.

### 03. Right to transfer

If you need your personal data as stored at IRS Robotics in case you move to another party or service, then you have the right to transfer. IRS Robotics will transfer all your data to the other party.

### 04. Right to erase data

Do you want your data to be un-registered at IRS Robotics? Then you have the right to have your data deleted.

### 05. Right to submit a complaint

You have the right to make a complaint at the Dutch Data Protection Authority, if you think that IRS Robotics does not handle your data in the right way.

#### 06. Right to stop data use (objection)

Do you not want IRS Robotics to use your data? Then you have the right to stop the use of your personal data. You can use these rights via [info@irsrobotics.com](mailto:info@irsrobotics.com) with a copy of your ID with your passport photo, the numbers at the bottom of the passport, ID number and BSN have been made illegible. The aim is to respond within a week.

#### 07. Duties

IRS Robotics processes personal data for legitimate interest, namely a commercial interest. Think of offering services or products from IRS Robotics via e-mail. Your details will never be sold to third parties. The data that are required to deliver are the minimum required data for offering the services or products. For example, your e-mail address is required to send newsletter. If this mandatory information is not provided, IRS Robotics can't offer the relevant service. Should we need the data that you have shared with IRS Robotics with others than the parties mentioned above (for example, to offer a service), then there will first be asked for your permission. IRS Robotics reserves the right to disclose the data when required by law or when IRS Robotics deems it justified to comply with a legal request / process or the rights, property or safety of IRS Robotics to protect. In doing so, we always try to respect your right to privacy as much as possible. Do you still have questions? Feel free to contact us via the contact details below.

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